

Issue for consideration of Priorities Panel

For official use only:

Issue ID Number:001

Date received by Operational Director

 27 / 07 / 2009

Date to Priorities Panel

 09 / 09 / 2009 **Office use:**

Name:

(JJ, RA, KT, All)

Date completed and initials:

Date of referral to LINK	<u> 27 </u> / <u> 07 </u> / <u> 2009 </u>
Date issue arose	N/A <u> </u> / <u> </u> / <u> </u>
Title (Headline/short title of issue)	Shortcoming in Pain Control Services in Kent
Nature of interest/standing of person in relation to issue:	
Recipient of service <input type="checkbox"/> Family <input type="checkbox"/> Friend <input type="checkbox"/> Advocate/Campaigner <input type="checkbox"/> Other <input checked="" type="checkbox"/>	
If other, please state what their standing is in relation to the issue:	
Member of Health Overview and Scrutiny Committee of Kent County Council	
Is the person raising the issue a:	
LINK participant?	<input type="checkbox"/>
Member of the public?	<input type="checkbox"/>
Priorities Panel Member?	<input type="checkbox"/>
Governor Group Member	<input type="checkbox"/>

<p>LINK Development Worker <input type="checkbox"/></p> <p>Part of an organisation <input type="checkbox"/></p> <p>LINK Authorised Visitor <input type="checkbox"/></p> <p>LINK Authorised Representative <input type="checkbox"/></p> <p>KMN/Other <input type="checkbox"/> ✓</p> <p>Member of Health Overview and Scrutiny Committee (HOSC)</p>	
<p>If raising issue on behalf of an organisation, state name and brief details of what they do</p>	<p><i>Kent County Council (HOSC) has a statutory role over the scrutiny of health services in Kent.</i></p>
<p>Summarise issue (no more than 100 words). If necessary, a more detailed account may be included below with additional pages attached if necessary</p>	<p><i>The LINK is urged to investigate the perceived unequal service available to Kent residents in terms of access to high quality pain control services. The referrer specifically mentions areas in West Kent where services are concentrated on Maidstone and patients within that catchment area have long and painful journeys to these clinics.</i></p> <p><i>The Chief Medical Officer for the Department of Health in his 2008 report, published earlier this year, draws attention to this problem and details eight recommendations for improving these services.</i></p>
<p>Please use this space to give a detailed account of the issue to be raised with the Priorities Panel. (N.B: Form will expand to accommodate additional text – other documentation can be appended, as necessary)</p> <p><i>An extract from the Chief Medical Officer of Health's report on this subject is attached .</i></p>	

<p>Is the issue currently under investigation, via a complaint or inquiry or being dealt with by somebody else (this includes being part of a wider campaign on the issue)?</p> <p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p> <p>If yes, give details of actions already taken including contact details of others dealing with the issue:</p>
<p>Is there a timescale/deadline/circumstance affecting this issue which may mean the LINK will have to act quickly, e.g. closure of a unit, change of service, a particular urgency?</p> <p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p> <p>If yes, what is that circumstance and what is the timescale by which action has to be taken?</p>
<p>What expectation does the person raising the issue have of the LINK, i.e. what does that person want the LINK to do/what action does it want it to take?</p> <p><i>To carry out a review of the current service within Kent and ensure that the NHS in Kent improves access to high quality pain control services and implements the CMOs recommendations.</i></p>
<p>What would be a good outcome from the perspective of the person raising the issue?</p> <p><i>Improved access to high quality pain services for the residents of Kent.</i></p>
<p>What evidence does the person raising the issue have to support the case they are putting for the LINK to take action? List or attach evidence and sources, if available.</p>

1. *Concerns brought to him by his constituents. CMO's*
2. *Chief Medical Officer highlighting issue in his annual review of the state of the NHS in England 2008, published, March 2009*

How widely does this issue affect other people?

It has been estimated that 7.8 million people in the UK now suffer with moderate to severe pain that has lasted over 6 months. Over one third of households have someone in pain at any given time

*

Extract from CMO's report, 2008

In what ways are other people affected by this issue.

Significant impact on people's quality of lives as indicated in report.

Signed.....GH.....

Date.....03/09/09.....